COMPOSITE GROUP 1

NET REVENUE < \$1,000,000

 2012 AVG. NET REVENUE
 \$792,689

 2011 AVG. NET REVENUE
 \$745,298

 2010 AVG. NET REVENUE
 \$732,333

 2009 AVG. NET REVENUE
 \$737,549

 2008 AVG. NET REVENUE
 \$743,287

INCOME (% OF GROSS)	Your Agency \$	Your Agency %	2012	2011	2010	2009	2008
P&C COMMISSION			93.9%	93.3%	93.1%	92.8%	92.8%
CONTINGENTS			2.1%	2.1%	2.2%	2.6%	3.5%
FEES			0.1%	0.1%	0.2%	0.2%	0.3%
LIFE & HEALTH			3.8%	4.1%	3.9%	3.9%	3.1%
INVESTMENT			0.2%	0.2%	0.3%	0.3%	0.3%
MISCELLANEOUS			0.1%	0.2%	0.3%	0.3%	0.2%
GROSS REVENUE			100.0%	100.0%	100.0%	100.0%	100.0%
COMM. EXPENSE			8.0%	7.2%	7.7%	6.6%	5.4%
NET REVENUE			92.1%	92.8%	92.3%	93.4%	94.6%
EXPENSES(% OF NET REV)			2012	2011	2010	2009	2008
COMPENSATION							
EXEC/SALES			32.0%	31.8%	32.4%	31.8%	32.3%
OFFICE			20.1%	20.5%	20.7%	20.6%	21.0%
SUB-TOTAL			52.1%	52.3%	53.1%	52.4%	53.3%
COST OF EMPLOYMENT			14.3%	14.1%	13.3%	13.2%	13.3%
TOTAL			66.4%	66.4%	66.4%	65.6%	66.6%
SELLING							
T&E			1.1%	1.1%	1.1%	1.1%	1.2%
AUTO			1.1%	1.1%	1.1%	1.1%	1.1%
ADV&PROMO			1.4%	1.5%	1.5%	1.4%	1.4%
TOTAL			3.6%	3.7%	3.7%	3.6%	3.7%
OPERATING COSTS							
OCCUPANCY			4.6%	4.7%	4.6%	4.5%	4.6%
TELEPHONE			2.2%	2.3%	2.4%	2.3%	2.1%
POSTAGE			0.8%	0.8%	0.8%	0.8%	0.8%
#REF!			2.00/	2.00/	2.00/	2.00/	1.00/
Print/Sta/Off Sup			2.0%	2.0%	2.0%	2.0%	1.9%
DUES, SUBSCRIP. & CONTRIB.	·		0.4%	0.5%	0.5%	0.5%	0.5%
TAXES & LICENSES			0.5%	0.6%	0.6%	0.6%	0.6%
P&C INSURANCE			2.3%	2.3%	2.6%	2.6%	2.7%
PROFESSIONAL FEES		·	1.5%	1.5%	1.1%	1.1%	1.1%
EQUIPMENT RENTAL & MAI	IN		1.1%	1.3%	1.3%	1.3%	1.4%
BAD DEBTS			0.6%	0.4%	0.1%	0.2%	0.2%
OUTSIDE SERVICES			0.3%	0.4%	0.4%	0.4%	0.4%
DATA PROCESSING			2.5%	2.5%	2.5%	2.4%	2.5%
EDUCATION			0.3%	0.3%	0.5%	0.5%	0.5%
MISCELLANEOUS			0.2%	0.3%	0.3%	0.4%	0.3%
TOTAL			19.4%	19.8%	19.7%	19.5%	19.5%
ADMINISTRATIVE			4 50/	4.607	4.607	4.007	F 10/
DEPRECIATION & AMORT			4.5%	4.6%	4.8%	4.8%	5.1%
OFFICER LIFE			0.4%	0.5%	0.5%	0.4%	0.4%
INTEREST			2.3%	2.7%	2.2%	2.0%	1.9%
OTHER			0.1%	0.2%	0.1%	0.2%	0.1%
TOTAL			7.3%	7.9%	7.6%	7.5%	7.6%
TOTAL EXPENSE			96.7%	97.8%	97.4%	96.2%	97.4%
PRE TAX PROFIT			3.3%	2.3%	2.6%	3.8%	2.6%
# EMPLOYEES			6.33	6.56	6.79	6.76	6.94
REVENUE/EMPL			\$125,227	\$113,613	\$107,855	\$109,105	\$107,102
COMPENS/EMPL				\$75,382	\$71,623	\$71,529	
SPREAD			\$42,051		\$36,232	\$37,576	\$35,772
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